JACKSON®

BeSafe

Be SAFE at Jackson®—Security Awareness For Everyone

Jackson recognizes information security is an important issue and is key to maintaining the trust of our customers and financial professionals. To protect customer and business data, we've implemented an industry-standard information security program; our certified and experienced professionals strive to protect the integrity of our systems and applications. Our focus is ensuring the right controls are in place to keep your information secure. As the methods of compromising data evolve, Jackson is committed to advancing its security to keep client and financial professional information safe.

How does Jackson protect your information?

We apply a comprehensive set of security controls integrated with people, processes, and technology to safeguard Jackson, our clients, business partners, and financial professionals. These controls include:

People
· Associates complete required security training and engage in organization-wide awareness activities
· Industry-recognized skilled certifications necessary for security specialists and related fields
· Dedicated teams for 24/7 security monitoring, enhancements, and testing

Processes
· Due-diligence assessments of risk from third parties
· Secure software development processes
· Embedded security in operational business processes
· Comprehensive security monitoring of our infrastructure
· Continuous security updates to systems
· Strong encryption to ensure secure connections
· Security scanning of programming changes
· Regular disaster-recovery exercises
· Encrypted and physically secure data backups
· Engagement with security information-sharing networks including law enforcement and industry consortiums
· The Be SAFE program is designed to educate distribution partners and customers about information-security concerns

Technology
· Firewalls and routers configured to protect data from unauthorized access
· Monitoring, detection, and prevention of network-intrusion attempts
· Secure and redundant data centers
· Multi-factor authentication for identity protection
· Continuous network scanning to identify security vulnerabilities
· Penetration testing to simulate real-world threats
· Distributed Denial-of-Service (DDoS) attack protections to block cyberattacks
· Sophisticated technologies to prevent unauthorized access to networks, systems, and data

Take a closer look

Identifying fraudulent forms. Scammers impersonate real clients by submitting fraudulent forms populated with data obtained from one of the countless public breaches that occur every year.

Moving forms behind the login. Application forms, withdrawal and surrender forms, and other official documents for current contract owners have been moved behind the login. This reduces the risk of receiving a fraudulent form.

Analyzing digital behavior. To keep your assets safe, Jackson uses sophisticated technology to analyze online behaviors and detect abnormal activity. For instance, when a user logs in from an abnormal or untraceable location, or initiates an unusual transaction request, these actions can prompt an automatic account lockout followed by a thorough investigation of the potential threat.

Implementing Multi-Factor Authentication (MFA). MFA is a two-step verification process that confirms your login credentials on a separate device such as your phone. Setup takes minutes and is a great way to boost your account security.

Sharing cybersecurity resources. On jackson.com's Cyber Security page, you'll find helpful tips on how to keep your assets secure, report a security issue, and learn more about the processes we have in place to protect you.

Enabling voice biometrics. Clients are enrolled in Jackson VoiceGuard® to give an added layer of account login protection that activates account access through voice matching and makes retrieving account information easy and fast.

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Know how to report

If you or your clients notice suspicious activity, report it immediately. Staying vigilant and being proactive can help prevent fraud. Here are the ways to report:

· Visit our Contact Us page on Jackson.com

· Call 800/873-5654

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