DATA FEED ACTIVATION

Setting up Jackson® for the Orion data feed is simple. A few steps are required to initiate the data transmission.

To enable your feed, follow these steps.

Gather your Orion information:

Before you get started, make sure that you have your Orion pkAL ID. For help obtaining your pkAL ID, please contact Orion at 888/695-0518.

Turn on the Data Feed on Jackson.com:

1. Log on to jackson.com, and ensure that your contracts appear in your user profile.

2. On the top navigation, click **Contracts**, and then click **Integrations.**

3. Locate the Orion card.

4. Enter your Orion pkAL ID.

5. Confirm your Orion pkAL ID by entering it again.

6. Flip the toggle switch from **Inactive** to **Active.** This will launch the Terms of Agreement for you to accept or decline.

7. Click **I Agree** to accept the Terms of Agreement or **Disagree** to cancel the request. By clicking **I Agree,** you are acknowledging that you are authorized to request that your client data be sent to Orion.

8. Once the data feed is requested and the integration shows **Active**, you should start receiving contract values within three to five business days.

TROUBLESHOOTING

If you have issues with the integration, please contact Orion.

Email: sme-datarecon@orion.com

Phone: 888/695-0518.

1. Log on to **Jackson.com** and ensure that your contracts appear in your user profile.
2. On the top navigation bar, click **Contracts** then **Integrations.**

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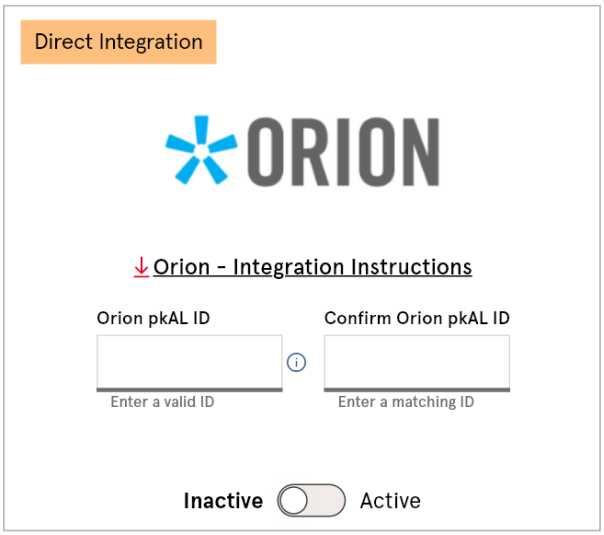
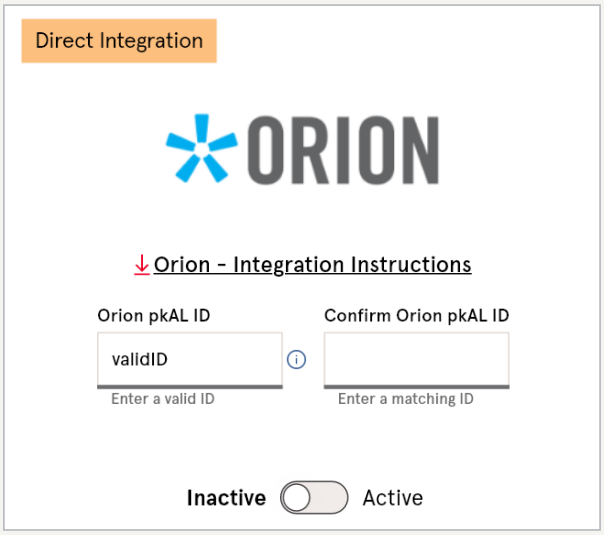
Not FDIC/NCUA insured • May lose value • Not bank/CU guaranteed • Not a deposit • Not insured by any federal agency

3. Locate the Orion card.



4. Enter your Orion pkAL ID.



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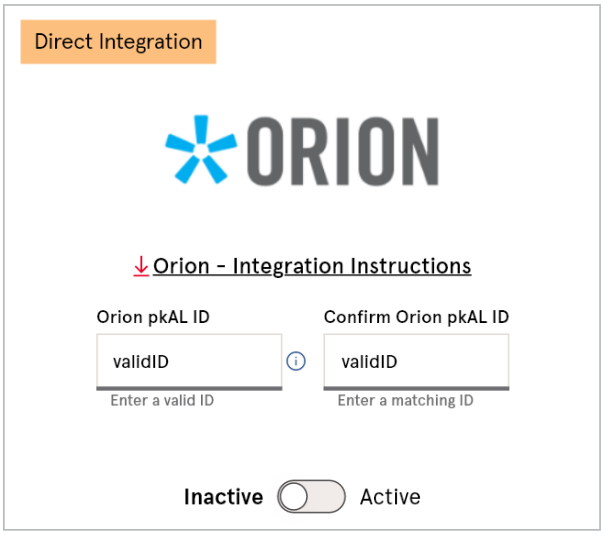

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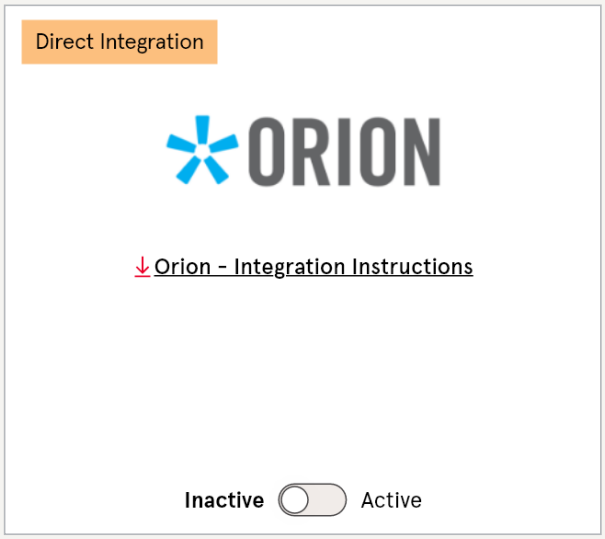

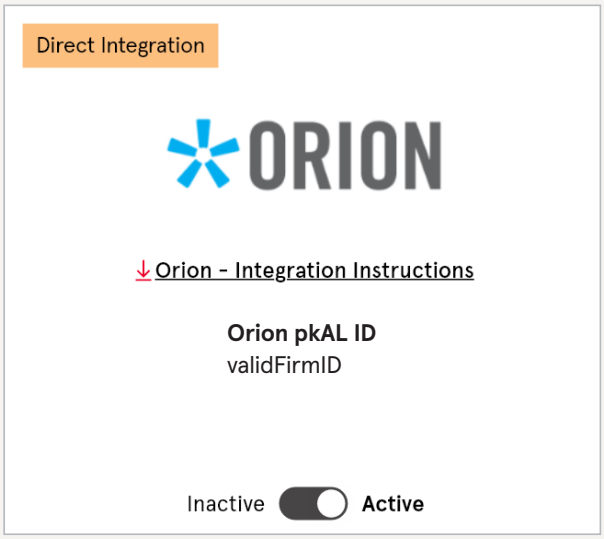

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